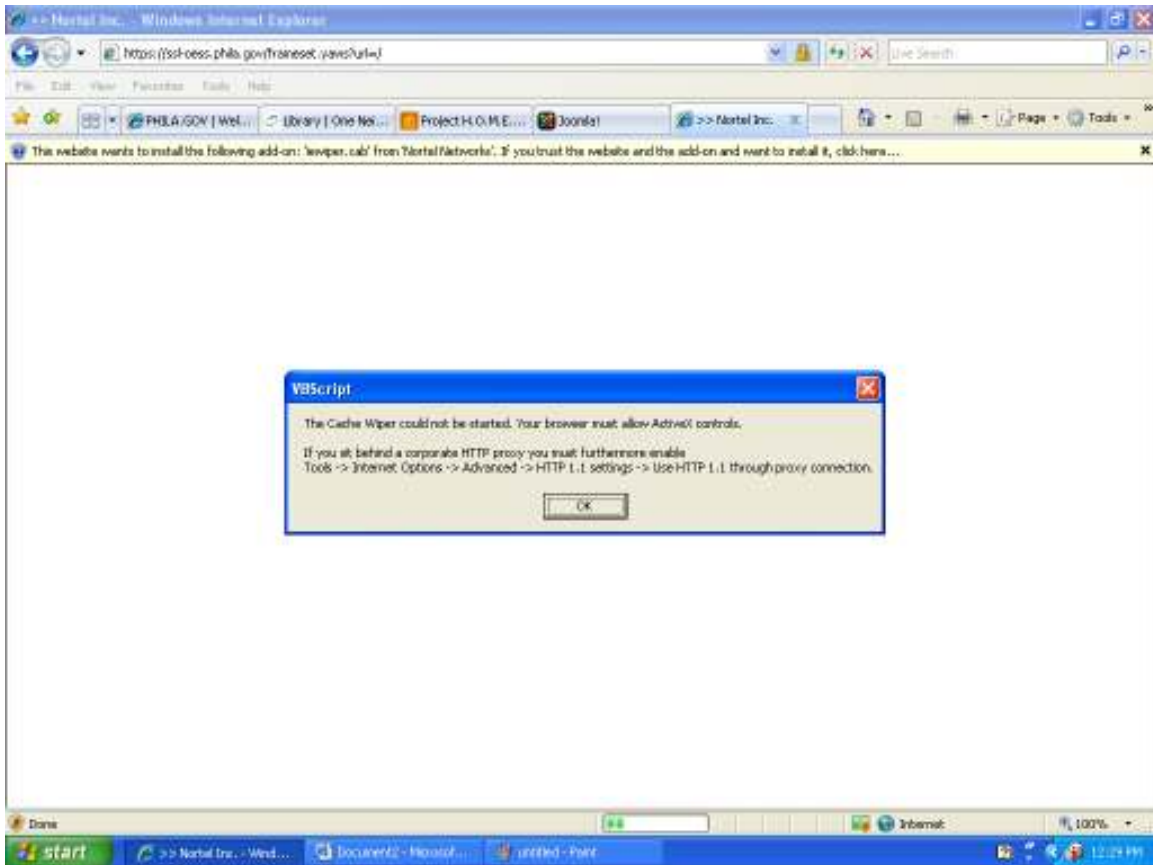


Instructions on How to Install ActiveX Components for HMIS Application via Internet Explorer or Terminal Services



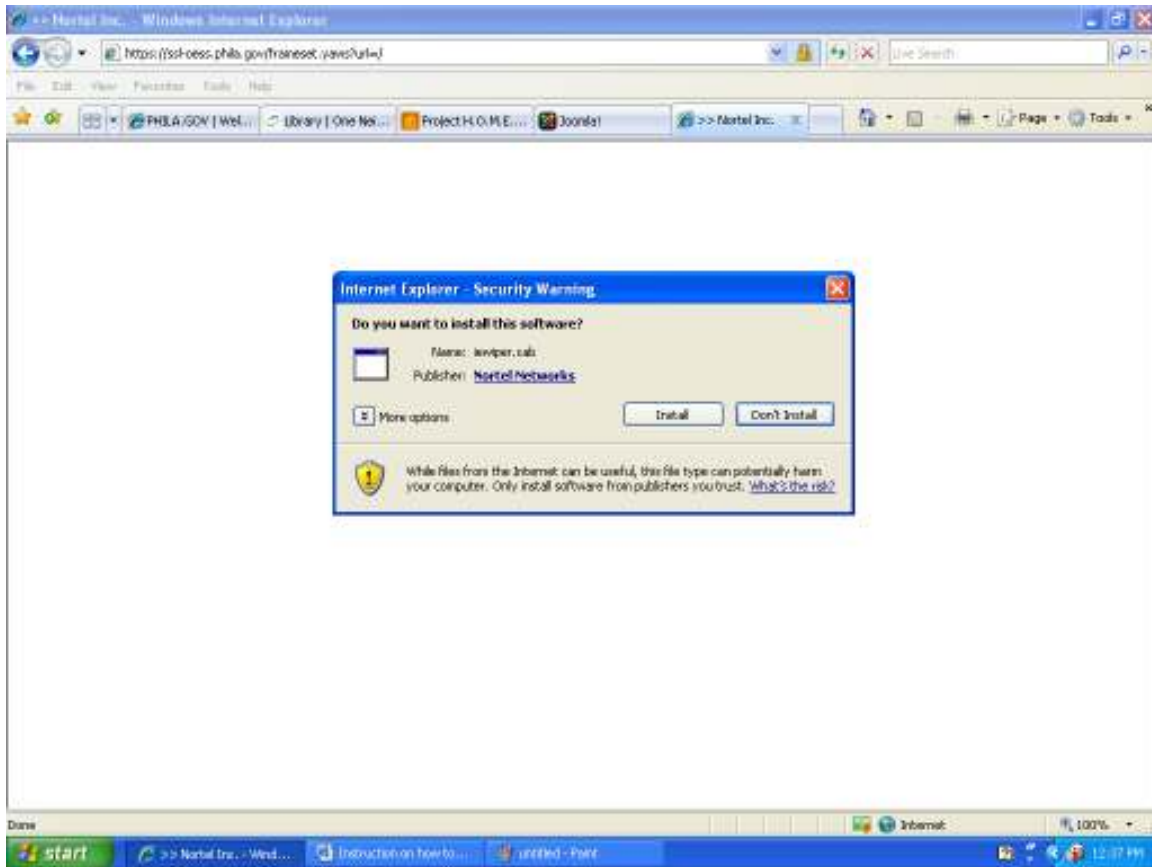
If you see a yellow bar and a Message Box specifying that “The Cache Wiper could not be started”, as shown above, you must click the OK button and Install ActiveX Components. It sometime takes place right after you are trying to log into HMIS via Internet Explorer or Terminal Services (Refer to “Instruction in How to Log in to HMIS Part 1).

Instructions on How to Install ActiveX Components for HMIS Application via Internet Explorer or Terminal Services



To Install ActiveX Components, right click the yellow bar and select Install ActiveX Control...

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The last step to Install the ActiveX Components is to click the Install button when the “Internet Explorer – Security Warning” Box shows on you screen.